

Vision Prior Authorization and Appeals statistics for Members in a fully insured DC plan

CareFirst Vision prior authorization and appeals statistics:

Washington DC statistics regarding approvals, adverse determinations, and appeals 12/01/2023 - 11/30/2024	Response
Specialties of physicians reviewing prior authorization requests or appeals	Ophthalmology and Optometry
Types of medication, tests, procedures, or treatment in which approval was being sought.	Routine Vision, Medical Necessary Optometry and Medically Necessary Contact Lenses
Medical indication offered in each request;	Routine Vision, Medical Necessary Optometry and Medically Necessary Contact Lenses
Reasons for an adverse determination	Not medically necessary, lack of clinical documentation, benefit denial
Number of appeals taken.	0
Number of appeals approved	0
Number of appeals denied	0
Time between submission of a request and the utilization review entity's determination	2 Business Days
Time between submission of an appeal and the utilization review entity's determination	0